

ADDITIONAL SERVICES AT HIRSLANDEN FOR INTERNATIONAL PATIENTS

We offer a series of additional services to make your stay at Klinik Hirslanden or Klinik Im Park in Zurich as pleasant as possible for you and/or your family.

The Hirslanden International Team

HOTELS AND APARTMENTS

Are you looking for a hotel room for your family or friends? Our partner Premium Europe has an extensive network of hotel and apartment providers. You can use the following link to make an online booking and benefit from special rates as a Hirslanden patient:



Link: www.mypremieurope.com/hirslanden
Login: Your private e-mail address
Password: HirslandenZH

If you have any questions regarding your online booking, please contact Premium Switzerland directly by calling **+41 44 504 55 55** or send an e-mail to **welcome@mypremieurope.com**.

PATIENT TRANSPORTATION



If necessary, we will organise transportation for you in a jet, helicopter or ambulance. All modes of transportation are equipped with the latest technical devices for patient monitoring and the provision of medical care. If you are being relocated or returned by one of our cooperation partners, you will be accompanied by qualified and specially trained paramedics.

GUEST RELATIONS AND NURSING STAFF



If you have any non-medical questions about your stay at the hospital, please contact our Guest Relations staff. We can also organise one-on-one care provided by a member of the Guest Relations or nursing staff on request. This service incurs additional costs.

TRANSLATION AND INTERPRETING SERVICE



Our doctors and nurses speak German, English and in many cases also French. For other foreign languages such as Russian or Arabic, we will gladly book an interpreter of our long-time interpreting partners. We can also arrange translation services of medical reports. These services are available on request and also incur additional costs.



PARTNER / FAMILY MEMBER

Would you like your partner or a family member to stay with you at the hospital? We can arrange an additional bed in your room for CHF 150 per night including breakfast. Please note that this is only possible in private rooms.



FREE WIRELESS INTERNET

Free wireless internet is available in all patient rooms and in the hospital's entrance areas. Simply select the WLAN network **HI_Public**.



CHAUFFEUR AND TOUR GUIDE

Would you like a transfer from the airport to the hospital, or a Zurich tour guide for your family? Thanks to our partnership with Swiss Butlers, you can book Hanspeter Vochezer and his team. This discreet service will take care of all your personal requests outside the Hirslanden hospital. If you have any questions or would like to make a booking, please call **+41 79 287 83 91** or send an e-mail to **info@swissbutlers.com**.

The Hirslanden International Team can be reached at **+41 44 388 75 75** or **international@hirslanden.ch** from Monday to Friday between 8.00 a.m. and 5.00 p.m.